

Feel Good in Nature

Terms & Conditions

It may seem a little boring, but to keep you safe and enjoying your day with us, here are our Terms and Conditions, so that you can be assured of our professional service to you at all times.

Please note that by booking onto an event, you are agreeing to these terms and conditions, so please make sure you study them carefully.

Terms & Conditions – For admission onto an event

- Feel Good In Nature reserves the right to refuse a booking if, in our reasonable opinion the person involved is likely to cause distress or harm to themselves, other participants or the activity leaders.
- This includes participants who fail to advise us of medical conditions or disabilities which prevent or impede their or others full participation in the event.
- This also includes participants who we believe may be under the influence of drugs or alcohol.
- This includes participants who in the opinion of the leaders are not properly clothed or equipped to participate safely in the event. We are not responsible for any costs or inconvenience incurred as a result.
- Your place is only secure once Feel Good in Nature has received either a £10 deposit or full payment, per person, for the event. For each person, a non-returnable deposit of £10 will be levied to cover our administration costs.

Terms & Conditions – under 18s

- It is the policy of Feel Good in Nature that all children and young people under the age of 18 are accompanied on any event by their parent, carer or legal guardian.
- The age of any persons under the age of 18 years must be clearly stated on the booking form and the booking must be made by their parent/legal guardian.

Terms & Conditions – Medical conditions and fitness

- To ensure that participants have a positive experience with us, it is important that you have an appropriate level of fitness for the event/walk you are booking onto. If in any doubt, please contact us in advance – we will do our very best to accommodate your needs or tailor an event especially to enable your participation.
- Participants must inform us in advance, via the booking form, of any disabilities, medical conditions or allergies that may affect your abilities during the event.

Terms & Conditions – Liability and Insurance

- Feel Good in Nature accepts no liability for the death or injury of any participant in any of our events, nor for any loss or damage to property.

- Feel Good in Nature accepts no liability for any damages caused by the total or partial failure to complete an event if such failure is attributable to the participant, is unforeseen, unavoidable or beyond our control, or attributable to a third party.
- Feel Good in Nature has Public Liability Insurance of £5 million in place.

Terms & Conditions – Specific details of event/activity

- It is the responsibility of the participant to arrive at the start point of the event and by the time stated by Feel Good in Nature. We accept no liability for delays or for the event starting without you.
- Feel Good in Nature reserves the right to alter event/walk routes or duration at short notice due to (for example) weather conditions, to ensure the safety and enjoyment of participants.
- Please note, no guarantee can be given that we will encounter specific wildlife.

Terms & Conditions – Dogs

- Please note that to ensure the enjoyment and safety of all participants, dogs are not permitted on any event, the only exception being guide dogs.

Terms & Conditions – Photographs

- It is likely that photographs will be taken on each event for use by Feel Good in Nature for use in promotional material. Please inform the leaders if you do not wish to be photographed.

Terms & Conditions – Grievances and complaints

- We hope that, through early dialogue and discussion with Feel Good in Nature it will be unlikely that you will feel the need to make a complaint. However, if you do, please ensure that you raise your concern with the leader during the event in order that corrective action can, if necessary, be taken. (Participants must acknowledge that it is unreasonable to take no action during an event but then to pursue action later).
- However, should an issue not be resolved, complaints should be made in writing within 28 days of the relevant event. To the extent permitted in law Feel Good in Nature will not be liable in respect of claims first initiated later than 28 days after the close of the relevant event.

Sarah and Martin Rule
Feel Good in Nature Directors

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